

## **MoliCare Premium Elastic.**

### **Frequently Ask Question Sheet**

**1. *What are the main differences between the original Slip product and the MoliCare® Premium Elastic product?***

MoliCare® Premium Elastic has elasticated side panels to adapt to all body shapes and movements for improved comfort and fit. It also has two wide re-closable tapes instead of four to make application easier and quicker.

**2. *Why are we changing to the MoliCare® Premium Elastic product and discontinuing the MoliCare® Premium Slip product?***

HARTMANN are continually striving to improve their products and be innovative. This new product makes the most of advances in technology to provide optimum patient comfort and security.

**3. *Will the MoliCare® Premium Elastic still have the same unique features as the MoliCare® Premium Slip, such as active skin protection through a skin friendly pH value of 5.5?***

Yes! The new product will benefit from the same unique features as well as some new features including elasticated side panels, re-closable tapes and adjusted fit.

**4. *Is MoliCare® Premium Elastic the same size as the MoliCare® Premium Slip?***

The MoliCare® Premium Elastic is ultimately the same size, meaning that we have been able to switch directly to the same size and this has been suitable for most people. However, the dimensions in the groin area have varied slightly in a few lines. Also, because of the new elasticated side panels, patients who are currently at the lower end of their size (for example they are measuring at 120cm and are currently in a large) then they may find that the large is now slightly loose. In this case we would recommend that they move over to the medium size to achieve a snugger fit.

**5. *The MoliCare® Premium Elastic is leaking but the MoliCare® Premium Slip didn't?***

- First of all it is important to check when the patient was last assessed. If a recent assessment hasn't been completed it may result in the Elastic product now being slightly too large and not fitting as snugly. Establishing the most suitable size based on up to date measurements seems to resolve many issues of leakage in this case.
- Check the wetness indicators; if the wetness indicators are faded then this will indicate an absorbency issue and a higher absorbency should be explored. If the wetness indicators are not faded then this will indicate a fitting issue (which could be to do with sizing).
- Check that the product is being folded lengthways before fitting and is also being removed from the packet at least 30 minutes prior to use. In the case of MoliCare® Premium Elastic it is advisable to fold the product lengthways one or two more times to ensure the crease is definite in the product.
- Check that the patient or carer is positioning the side panels and adhesive tapes in a downwards angle as this is found to create a much snugger fit in the groin.
- It is advisable that after the product has been secured in position, then each side is pulled gently upwards (one side at a time) to ensure that the product is secure in the groin area.

**6. *Patients who were on the Slip Maxi Plus Large have had to be moved down to the 9 Drop Large in MoliCare® Premium Elastic which is a lower absorbency;***

Around a year ago we had to move all patients who were prescribed a Slip Maxi Large, up to a Slip Maxi Plus Large as an interim solution because the Slip Maxi Large was being discontinued. We of course kept the price the same. If there are issues with absorbency in these cases where patients have had to move back down then we would first of all advise that the patient is reassessed. There is just a 140ml difference in working capacity for these two products.

**7. *The MoliCare® Premium Elastic seems to be bulkier in the groin area;***

The dimensions of the product are the same as Slip in the groin area, however because of the slightly different fit around the hips, it can cause the product to bunch up if the product is slightly too loose. Ensure that the product fits snugly around the hip / waist to prevent this as well as positioning the adhesive tapes in a downwards angle.

**8. *There is less material around the hips. Will this not lead to leakage?***

No. The additional material found on the Slip products was used to secure the product only. There was no absorbency in this part of the product. The reduced material on the MoliCare® Premium Elastic product is of benefit to both the patient due to a more comfortable fit as well as reduced chances of sweating from the excess waterproof material. It is also of benefit to the environment as there is less material to be disposed of.

**9. *Why is MoliCare® Premium Slip still available to buy on HARTMANN Direct?***

We have some stock still remaining after the Home Delivery patient conversions that we need to sell, this remaining stock is being sold via HARTMANN Direct and our Distributors. However, as stocks begin to run down, they will be discontinued from HARTMANN Direct eventually being completely removed from the site. Already some absorbencies and sizes have been removed from the site where we have now sold all the stock.

**10. *Is the PE backed MoliCare® Slip still going to be available?***

Yes. As far as we are aware the normal supply of PE backed MoliCare® Slip will continue, so this does provide an alternative for any patients who are genuinely struggling with the fit of the MoliCare® Premium Elastic.

**11. *Care the MoliCare® Premium Elastic be fitted back to front?***

*Maximum performance and protection can only be guaranteed if the product is applied from front to back (tapes at the front). The application from back to front is not recommended as the same leakage protection can no longer be guaranteed.*